



Free Case Managers!
One-on-One Support!
Open M-F 8:30 am - 5:30 pm ET
www.patientadvocate.org
1 (800) 532-5274

Get Support from the Patient Advocacy Foundation!

Patient Advocacy Foundation (PAF) Case Managers are free for community members living with a serious or chronic health condition.

To Get Services

- A patient must be in, just starting or just ending treatment.
- Patients, caregivers, or healthcare provider may request help from PAF.

Support Provided

Access to Care

- Getting prescribed medical treatments and services.
- Understanding what your health insurance covers and your options if you don't have insurance.

Paying for Treatment

- Getting approvals and payments from health insurance.
- Appealing insurance denials.
- Applying to insurance programs, like Medicaid, Medicare, and Health Insurance Marketplace.
- Applying to programs that help for co-pays and insurance premiums.
- Applying for free or low-cost healthcare and medicine programs.
- Getting discounts or setting up payment plans.

Paying for Living Expenses

- Applying for programs that can help pay for things like food, rent, utilities, and transportation.
- Applying for Social Security Disability Insurance (SSDI).

Employment

- Helping you use your employee benefits, like health insurance and sick leave.
- Understanding laws like the American with Disabilities Act (ADA) and the Family and Medical Leave Act (FMLA).
- Applying for disability insurance to help with income if you can't work; and helping you challenge disability denials as needed.

*Important Note: Call as early in the morning as you can!
Often times, PAF Case Managers have a full caseload by 12pm ET.*
